

## Why Choose Medicare Trans?

- Schedule referrals anytime, even on holidays.
- Last minute referrals are accepted, less than 24 hrs.
- Quality Services.
- Cameras installed for security purposes.
- On-Time, Everytime.
- Professional, Certified Drivers (CPR & First Aid).
- We are Available **ANYTIME** for YOU.

**Medicare Trans  
Serving  
Central, Pima,  
Northern, and  
Southwest Regions  
of ARIZONA.**

### Phoenix Office

Phone: 480-656-0053

Fax: 480-666-9296

email: [dispatch@medicaretrans.com](mailto:dispatch@medicaretrans.com)

### Tucson Office

Phone: 520-790-0435

Fax: 520-790-5040

email: [dispatch@medicaretrans.com](mailto:dispatch@medicaretrans.com)

**NEMT Company Serving  
AzDES Facilities**



# Medicare Trans

**480-656-0053**

Design:



505-879-8326

[www.medicaretrans.com](http://www.medicaretrans.com)



**“Providing Professional Safe Reliable Transportation for all Regions of Arizona”.**

- **SAFE**
- **COMFORTABLE**
- **ON TIME**



## **Frequently Asked Questions (FAQ)**

### **Does your company work Monday through Sunday?**

*-Medicare Trans provides transportation services for clients 24 hours a day 7 days a week, attendants/escorts may be requested to ride along if needed.*

### **What is the cut off for the referrals to be submitted? Do they need to be submitted at least 24 hours in advance?**

*-Our office can accommodate same day referral upon availability.*

### **Will you be providing transportation for just pick up and drop offs in the same city?**

*-Medicare Trans has offices located in Phoenix, Tucson, and Winslow. Our services are not just limited to inner city, but we transport to any city in the State of Arizona, and between counties.*

### **Will I get a confirmation of Travel?**

*-Once our office receives the referral all notifications will be sent by email. Email and phone calls will be another source of contact in which we will use to communicate regarding all clients travel or client information.*

### **What method do you prefer for the transportation referral to be submitted?**

*-All referrals should be submitted by email.*

### **Will we be notified if the clients no show the transportation?**

*-If any no show occur, the case manager will be notified ASAP.*

### **Do you transport on Holidays?**

*-We will transport clients everyday including all holidays.*

***-Or use website to schedule your appointment-***